

MONDO AMERICA LIMITED MATERIAL WARRANTY MONDOSTEP-S

Mondo America Inc. ("Mondo") provides this Limited Warranty for MONDOSTEP-S:

Limited 10-Year Commercial Manufacturing Defects Warranty: Mondostep-S is backed by a Limited 10-Year Commercial Warranty for manufacturing defects as described below.

Limited 10-Year Commercial Wear Warranty: Mondostep-S is backed by a Limited 10-Year Wear Warranty for excessive wear under normal usage in recommended applications. Excessive wear means the wearing away on the average of more than .0025" of flooring material per year during the warranty period.

Limited 5 Year Commercial Cracking Warranty: Mondostep-S is backed by a Limited 5-year warranty against cracking of the nose.

Mondostep-S rubber stair treads and risers are guaranteed to be free from manufacturing defects during the warranty period. If a defect occurs in your floor, upon verification of the defect, Mondo will authorize repair or replacement of the affected area without charge, with flooring of equal value and/or quality. If your floor was installed by a professional flooring installer/contractor, pursuant to Mondo installation instructions, Mondo will also pay reasonable professional labor costs to install your replacement floor if the defect is reported within the first year of the original purchase.

1. Limited commercial warranty period commences on the Date of Invoice and extends only to the original owner of the floor.
2. Wear from chairs or other furniture without proper floor protectors will void the warranty.
3. Indentations, scratches or surface damage caused by improper maintenance, misuse, negligence, spike heeled shoes, pebbles, sand, or other abrasives are not covered by his warranty.
4. Subfloor irregularities can cause premature wear on the wear layer and will void the warranty.
5. Dissatisfaction or damage due to improper installation or installation contrary to Mondo recommendations will void the warranty. Installation instructions are available on our website www.mondocontractflooring.com.
6. Labor on material installed with obvious defects is not covered by this warranty.
7. Labor costs of repair or replacement of material which was not originally professionally installed are not covered by this warranty.
8. Any discoloration or bond failure on Mondo products resulting from improper adhesive selection or application is not covered by this warranty.
9. Installation utilizing adhesives other than those recommended and approved by Mondo for its flooring products may cause damage to the floor and void this warranty.
10. Problems due to moisture, mildew, alkaline substances, or hydrostatic pressure in the subfloor are not covered by this warranty.
11. Using non-recommended floor care products may damage the floor and void the warranty.
12. Material degradation caused by petroleum-based chemicals such as Kerosene, oil, grease, etc. or animal fats.
13. Staining caused by tracked-in dyes, fertilizers, coal, tar or asphalt driveway sealers, oil drippings, fading or discoloration from prolonged excessive exposure to sunlight or heat.
14. Purchase of "seconds", "remnants", "mill trials" or other "irregular" (non-first quality) flooring material, or material not part of, or available in the regular Mondo product line are not warranted.

Note: If the Mondo fails to perform as stated in the applicable Limited Warranty, Mondo will, at its option: (i) repair without charge the affected flooring to conform to the warranty; or (ii) replace the affected flooring without charge, with flooring of equal value and/ or quality. Mondo will also pay for reasonable labor costs within the first year per the conditions stated above. Mondo will not pay for the removal or replacement of cabinets, appliances or other fixtures. Replacement floors are warranted only for the remaining time of the original warranty and are not warranted to match samples or marketing materials (i.e. photographs, website, etc) or match in color, dye lot and gloss with your existing floor.

THESE ARE YOUR EXCLUSIVE REMEDIES UNDER THE LIMITED WARRANTIES SET FORTH ABOVE. UNDER THE TERMS OF THESE LIMITED WARRANTIES, MONDO WILL NOT BE LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES OF ANY KIND, NO MATTER WHAT THE CAUSE. THERE ARE NO IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXTENDING BEYOND THE TERMS OF THESE LIMITED WARRANTIES. EXCEPT AS SET FORTH HEREIN, THERE ARE NOT EXPRESS WARRANTIES MADE BY MONDO.

Receipt and installation of any and all Specified Product constitutes acceptance of this Limited Warranty and all of its terms, conditions, limitations and disclaimers.

Full payment for the Specified Product is a condition precedent to any and all warranty coverage hereunder.

All claims must be submitted in writing to claims@mondousa.com or by mail at Société Mondo America Inc., 2655 Francis Hughes, Laval, Quebec, Canada H7L 3S8.

Société Mondo América Inc.
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